

EASTERN JACKSON COUNTY REGION

Workforce *development* Board

BOARD OF DIRECTOR'S MEETING

Friday, January 12, 2024

12:00 pm - 1:30 pm

Location: ZOOM

AGENDA

- I. **CALL TO ORDER**
Doug Goodwin, Chairman of the Board
- II. **APPROVAL OF MINUTES – October 13, 2023** Pg. 2
- III. **NEW BOARD MEMBERS INTRODUCTION** Pg. 6
- IV. **FINANCIAL REPORT as of 11/30/2023** Tirhas Kidane, Vice President & CEO Pg. 8
- V. **TREND ANALYSIS - Director of Career Services, Scott Gordon** Pg. 12
- Performance Report
 - Direct Placement Services
 - Job Training Service
 - Business Services
- VI. **PRESIDENT'S REPORT** Pg. 25
Clyde McQueen, FEC - President & CEO System Innovation
- Success Stories
 - Eligibility System
 - Childcare Apprenticeship Ready
 - Supportive Services – Missouri Apprentice Ready
- New Funding
- QUEST DLW, \$289,219
- VII. **ADJOURNMENT**

MINUTES

Minutes

Eastern Jackson Workforce Development Board Meeting
October 12, 2023
11:00 am *via Zoom*

Members Present

Doug Goodwin
Laurie Johnson
Lara Vermillion
Tom Meyer
Jodi Krantz
Brett Wyatt
The Honorable Frank White

Staff Present

Tirhas Kidane
Scott Gordon
Andrea Robins
April Law

Guest

Bobby Barlow

Call to Order

Doug Goodwin, Chairman of the Eastern Jackson County Workforce Development Board called the meeting to order.

Minutes

A motion was made, seconded, to approve the July 14, 2023, meeting minutes. The minutes were approved as written by unanimous consent.

Financial Report

Tirhas Kidane presented the financial report. Behind Tab 2, pg. 7 for period of August 31st, 2023. The Formula Funds for the Adult Program is at 5% expended; and the Dislocated Workers Program is at 2%. In the first quarter of our fiscal we only have access to 15% of budget. During this time, our discretionary funds are used to serve our participants, which is why there is a lower expenditure rate. The Youth Program starts in April, and PY'23 is almost fully utilized. Ms. Kidane noted for PY'22 the state requirement of 20% has been met for the Work Experience expenditure. She further shared that the Discretionary funds are at 26% and there are 2 new funds highlighted in the report.

Budget Revision

The projected budget in July was \$2 million. There are now four new grants, and currently we have added the two new grants with signed contracts, adding \$300,000 to our budget with the Skill Up program and Job League program, so this brings the budget up from \$2 million to approximately \$2.4 million. This revision shows we are at 11% of our total FEC operations budget. It shows supplies at 13%; Professional Services at 8%; Insurance is - 1% and it will be renewed in September and will be seen in the next report. Overall expenditure rate as of August 31st is 12%.

A motion was made, seconded, to approve the Financial Report and Budget Revision. The reports were approved by unanimous consent.

Youth Council Committee Meeting Report

Andrea Robins provided the committee update, held on October 6, 2023 and Ms. Robins reviewed the Youth Performance. Scott Gordon reported on the partnership with AEL Program, and he stated that this will allow a person to get their hi-set as well as receive a certification. He further shared a participant who graduated and entered the workforce receiving her Certified Nursing Assistant certification with a wage of \$20.00 per hour.

The participant reported that she was very please regarding the support she received from her case manager and her pursuit of a career in the healthcare field.

Mr. Goodwin was thrilled about hearing the success stories of participants receiving services.

A motion was made, seconded, to approve the Youth Council Committee report. The report was approved by unanimous consent.

Program Monitoring Report

Ms. Robins presented the 1st Quarter monitoring. She shared that the budget is not actually released until October 2023, so the numbers are a bit smaller. There were 9 case notes entered and in terms of trends, there were 9 files that did not have a lot of errors. There was also a plan that was not completed according to policy. This has been corrected and the Counselor has been provided training. There were 8 files completed correctly, and 1 that was not. Other areas, training justification was correct.

EJAC Workforce Ecosystem Update

Scott Gordon provided an update on the Employer Services for the 1st Quarter by type of service. During the period July 1, 2023 – October 3, 2023, there were 33 employers served with employer information and Support Services. There were 143 employers assisted with Workforce Recruitment Assistance. Services provided to Employer by Service referred 137 Qualified Applicants. There were 130 Automatic Job Orders; 9 Assists with Employer Recruitments; 9 Employers viewed internal resumes; and Job Development contacts had 6 new employers.

There are 588 enrollments in Wagner Peyser, averaging almost 200 new participants coming in per month. The total number of Wagner Peyser Exits and no longer needing services was 645. The number of persons being employed after 2nd Quarter after exit had a goal of 1,208, and the actual employed was 1,281 employed by 2nd Quarter, beating that goal by goal by 73. Employed in the 4th Quarter had a goal of 1,263; and actual was 1,346; exceeding goal by 83. The goal wage was \$12.02 per hour and the average range was \$20.25 per hour., and the goal was exceeded by \$8.00 hour. There were 445 job seekers seeking employment or career guidance; and 429 orientations. A review of Job Seeker and Placement Services was reviewed. The goals and actuals for 1st quarter program year showed WIOA Adult program Classroom training had 29 people served; 6 On the Job Training; and 6 Internships and the Median Wage was \$16.34 hour and the WIOA Dislocated Workers Classroom Training had 22 enrolled. The On-the-Job Training goal was 5; and Internship goal was 5 with a Median Wage of \$16.70 per hour. The WIOA Youth report showed 12 people enrolled in classroom training and the MWA program goal is to enroll 10 with an actual of 3; and the Skill Up Program goal of 11 enrolled in Training/OJT/Apprenticeship. The Job League Work Experience Program had a goal of 7; and the Combat Program had an enrollment goal of 8 with an actual of 1; and employed 6.

A review of the Performance Summary of the past four quarters was provided. Employment for Adult Program after Exit for Q2 had 116.3%; and Employment Q4 there were 118.8%; Adult Skills Gain 125.38%; Adult Credentials 114%; DLW with Employment in Q2 had 107.9%; Employment Q4 DLW had 108.3%; Skills Gain DLW122.1%; Credential DLW had 101.81%; Employment Youth Q2 had 124.1%; Employment Q4 Youth after exit had 108.1%; Skill Gain Youth was 69.2%; and Credential Youth had 126.7%. He explained the 69/2% level stated that we were at 100%; but although training had begun, training was not completed by the end of June.

Mr. Goodwin stated that the Youth Program is a success and asked Ms. Robins and Mr. Gordon to provide their input as well. Mr. Gordon explained that EJAC is had a busy and successful youth program this summer. There was an influx of youth wanting to do various training; and there has been a flourish of people seeking employment and receiving training in a new career field, having an increase month by month. Ms. Robins

mentioned the success in spending the Work Experience Funding, which means people are being placed into internships.

President's Report

Ms. Kidane provided the New Funding update generated in 1st Quarter of FY 2022/2023. Skill Up grant award from the Missouri Department of Social Services in the amount of \$214,500 which helps SNAP recipients with employment. The Job League is also funded by Missouri Department of Social Services in the amount of \$104,691 targeting youth adult youth with on-the-job training; Equal Opportunities grant from Department of Higher Education in the amount of \$35,000 requires us to have an Equal Opportunities program with our training providers; and Quest in the amount of \$289,219 is for occupations in the field of healthcare.

Facilities Update

Ms. Kidane further reported that currently we are working with Lee's Summit Technology Academy Missouri Innovation Campus and collocated office space with them. They will provide FEC with free office space. In addition, the Department of Higher Education has agreed to fund the positions.

A motion was made, seconded, to approve the President's Report. The report was approved as presented.

Round Robin

Mr. Goodwin asked members in attendance to describe what is going on in their area.

County Executive Frank White explained that they are still looking for job opportunities for people. He further stated that the new state of the art jail facility is underway and that there are other projects coming up such as the renovation of the Administration building.

Tom Meyer stated enrollment is up this year in all programs, but the biggest challenge is finding faculty to teach. There is an apprenticeship program at the Blue River Campus as well as other programs downtown with nursing, dental assistants, and at Longview they have the automotives program. There was a bit of a drop due to the strike, but it should pick back up after the strike. His goal is to work with faculty to see that curriculum gets updated and ensure robotics gets incorporated in that curriculum. Also, Missouri is second in the nation in reference to apprenticeships.

Jodi Krantz mentioned the second Northpoint building is going up and will be a 20,000 square foot training center. She will know a lot more mid-November.

Brett Wyatt stated that in reference to insurance costs are skyrocketing and the number of claims has been steep, due to a lot of theft and national disasters. A lot of the younger people come in for insurance, a lot of them are going to technical schools now in lieu of college. In metro Kansas City a lot of them do not have the funds to go to college.

Mr. Goodwin inquired about the employment situation for insurance agencies. Mr. Wyatt stated that he has run into a problem over the past couple of years, but he has been lucky enough to retain the same staff for the past 5 years.

Adjournment

Mr. Goodwin asked for a motion to adjourn the meeting. There was unanimous consent and the meeting adjourned with no further business.

**NEW
EJAC BOARD
MEMBERS**

New Board Members

Bobby Barlow

Office of Workforce Development

Chillicothe Job Center

Phone: 660.240.6401

Email: bobby.barlow@dwede.mo.gov

Wagner-Peyser/OWD/Required Partner

**FINANCIAL REPORT
TIRHAS KIDANE
VP/COO**

Full Employment Council Inc.
East Jackson Workforce Development Region
July 1, 2023- June 30, 2024
As of November 30, 2023

	Contract Period	Budget	Expenditures	%	Balance
<u>FORMULA WIOA FUNDS</u>					
<u>Adult Programs</u>					
Economically Disadvantaged Adult Program	7/1/2023 - 6/30/2024	742,550	173,076	23%	569,475
Dislocated Workers Program	7/1/2023 - 6/30/2024	449,073	75,727	17%	373,346
<i>Subtotal Adult Programs</i>		\$ 1,191,623	\$ 248,803	21%	\$ 942,821
<u>Youth Programs</u>					
WIOA Youth PY 22	4/1/2022 - 6/30/2024	360,000	347,900	97%	12,100
WIOA Youth PY 23	4/1/2023 - 6/30/2025	590,571	225,003	38%	365,568
<i>Subtotal Youth Programs</i>		\$ 950,571	\$ 572,903	60%	\$ 377,668
<i>Subtotal Formula Programs</i>		\$ 2,142,194	\$ 821,705	38%	\$ 1,320,489
<u>COMPETITIVE NON-FORMULA FUNDS</u>					
<u>Adult Programs</u>					
Missouri Work Assistance - FY23/24	7/1/2023 - 6/30/2024	250,000	52,305	21%	197,695
Adult Supplemental	4/1/2023 - 9/30/2023	75,000	48,949	65%	26,051
Equal Employment Opportunities Officers	7/1/2023 - 6/30/2024	35,000	6,310	18%	28,690
DSS-Skillup TANF East Jackson*	7/1/2023 - 6/30/2024	166,500	53,308	32%	113,192
DSS-Skillup FNS East Jackson*	7/1/2023 - 6/30/2024	32,000	391	1%	31,609
MUS - DWG Career grant	10/1/2021 - 11/1/2023	125,000	119,502	96%	5,499
<i>Subtotal Discretionary Adult Programs</i>		\$ 683,500	\$ 280,764	41%	\$ 402,736
<u>Youth Programs</u>					
DSS-Job League East Jackson*	7/1/2022 - 6/30/2023	104,691	5,625	5%	99,066
<i>Subtotal Youth Discretionary Youth Programs</i>		\$ 104,691	\$ 5,625	5%	\$ 99,066
<u>Other</u>					
One Stop Cost /Infrastructure Share	7/1/2023 - 6/30/2024	20,000	1,912	10%	18,088
<i>Subtotal Other Programs</i>		\$ 20,000	\$ 1,912	10%	\$ 18,088
<i>Total - East Jackson Funds</i>		\$ 2,950,385	\$ 1,110,006	38%	\$ 1,840,379

East Jackson WDB Region
FULL EMPLOYMENT COUNCIL INC.
EXPENDITURE REPORT
For the Period July 1, 2023 - November 30,2023

	REVISED BUDGET FY- 2023/24	Expenditure November-23 \$\$\$\$	YTD Expenditures As of Nov-2023 \$\$\$\$	% OF BUDGET EXPENDED
<u>Staff Cost</u>				
Salaries	\$ 762,824	\$ 89,645	\$ 185,062	24%
Fringe Benefits	\$ 237,584	20,266	37,968	16%
SUB-TOTAL	\$ 1,000,408	\$ 109,912	\$ 223,030	22%
<u>Facility</u>				
Building Rental & Maintenance	\$ 79,502	\$ 7,198	\$ 47,153	59%
Security Services	69,795	6,344	44,728	64%
Capital Outlay	38,491	-	-	0%
Equip. Maintenance/Lease	6,500	470	2,692	41%
Moving Expenses	3,750	-	-	0%
SUB-TOTAL	198,039	\$ 14,012	\$ 94,573	48%
<u>Supplies/Community Outreach</u>				
Postage/Printing	\$ 6,670	\$ 157	\$ 1,322	20%
Supplies*	15,750	911	3,386	21%
Telephone	16,275	893	3,239	20%
Advertising	8,250	-	61	1%
Membership/Publication	15,840	-	8,354	53%
* Community Outreach/PR	10,000	492	4,891	49%
SUB-TOTAL	72,785	\$ 2,453	\$ 21,252	29%
<u>Travel/Training & Development</u>				
Travel - Local	14,940	\$ 273	\$ 742	5%
Travel - Out of Town	12,500	412	1,087	9%
Staff Training	10,000	-	90	1%
SUB-TOTAL	37,440	\$ 686	\$ 1,918	5%
<u>Professional Services</u>				
Attorney	\$ 20,000	\$ 500	\$ 3,182	16%
Professional Services	6,000	-	2,613	44%
Board Support Services/Monitoring	18,500	-	-	0%
Payroll Services	21,714	3,960	3,960	18%
Audit	21,120	-	-	0%
M I S/Technology	71,400	3,862	18,074	25%
SUB-TOTAL	158,734	\$ 8,322	\$ 27,829	18%
<u>Other</u>				
Insurance	\$ 40,405	\$ -	\$ 35,482	88%
Meeting/Miscellaneous	4,814	-	173	4%
SUB-TOTAL	45,219	\$ -	\$ 35,655	79%
TOTAL FEC OPERATIONS	\$ 1,512,625	\$ 135,385	\$ 404,258	27%

	REVISED BUDGET FY- 2023/24	Expenditure November-23 \$\$\$\$	YTD Expenditures As of Nov-2023 \$\$\$\$	% OF BUDGET EXPENDED
PROGRAM PAYMENTS- <u>Training Suppliers & Trainees'</u>				
Participant Payments	\$ 248,948	\$ 14,281	\$ 75,304	30%
Training Service Payments	628,655	(8,809)	99,082	16%
Transportation Payments	12,945	25	225	2%
SUB-TOTAL	\$ 890,548	\$ 5,497	\$ 174,611	20%
CORPORATION GRAND TOTAL	\$ 2,403,173	\$ 140,883	\$ 578,868	24%

TREND ANALYSIS

Director of Career Services
Scott Gordon

Performance Summary

Performance Summary Program Year 2023	Employment Q2 Adult	Employment Q4 Adult	Skill Gains Adult	Credential Adult	Employment Q2 DW	Employment Q4 DW	Skill Gains DW	Credential DW	Employment Q2 Youth	Employment Q4 Youth	Skill Gains Youth	Credential Youth
Missouri	99.0 %	108.5 %	41.7 %	74.2 %	94.8 %	102.8 %	61.2 %	76.3 %	99.6 %	104.2 %	32.0 %	94.0 %
03-Kansas City & Vicinity	98.2 %	111.4 %	47.6 %	53.9 %	111.4 %	112.7 %	75.0 %	94.0 %	113.8 %	113.5 %	16.0 %	115.1 %
04-West Central Region	94.8 %	101.4 %	37.9 %	88.1 %	101.4 %	81.5 %	47.6 %	50.0 %	99.6 %	117.7 %	45.0 %	98.8 %
06-St. Louis City	108.2 %	105.1 %	60.6 %	102.9 %	105.1 %	123.8 %	99.2 %	157.7 %	119.2 %	103.5 %	6.7 %	102.0 %
07-Southwest Region	92.3 %	102.1 %	30.8 %	80.1 %	102.1 %	124.7 %	0.0 %	86.2 %	125.0 %	93.2 %	68.2 %	71.2 %
08-Ozark Region	96.1 %	105.7 %	36.1 %	27.1 %	105.7 %	97.9 %	50.5 %	17.6 %	102.0 %	93.2 %	0.0 %	69.4 %
09-Central Region	96.9 %	104.2 %	30.5 %	77.6 %	104.2 %	104.4 %	55.1 %	50.0 %	86.0 %	104.4 %	30.2 %	109.9 %
10-South Central Region	119.0 %	100.3 %	16.3 %	91.7 %	100.3 %	118.2 %	33.3 %	86.6 %	65.8 %	102.9 %	0.0 %	93.8 %
11-Southeast Region	111.3 %	112.5 %	57.4 %	80.3 %	112.5 %	111.3 %	95.1 %	105.3 %	107.7 %	110.3 %	25.4 %	50.2 %
12-East Jackson County	103.0 %	102.0 %	57.1 %	100.6 %	102.0 %	94.4 %	97.7 %	79.5 %	114.4 %	142.9 %	41.7 %	115.4 %
13-St. Louis County	99.4 %	101.1 %	18.9 %	60.2 %	101.1 %	107.7 %	18.1 %	84.3 %	91.1 %	99.6 %	119.4 %	80.7 %
14-St. Charles County	102.8 %	117.8 %	90.7 %	49.7 %	117.8 %	103.0 %	128.2 %	45.7 %	115.1 %	137.0 %	15.9 %	96.8 %
15-Jefferson/Franklin Consortium	107.8 %	120.5 %	24.8 %	61.7 %	120.5 %	115.7 %	36.4 %	61.0 %	102.6 %	106.5 %	40.0 %	127.0 %
16-North Region	100.7 %	108.3 %	14.0 %	97.4 %	108.3 %	103.7 %	36.3 %	78.9 %	102.9 %	99.9 %	50.8 %	105.4 %

DIRECT PLACEMENT SERVICES

**JOB SEEKER AND PLACEMENT SERVICES
EASTERN JACKSON COUNTY**

July 1, 2022 - June 30, 2023
as of December 31, 2023

JOB SEEKERS			
Ib. Wagner Peyser	<u>PY22</u>	<u>PY23</u>	<u>Variance</u>
Total number of Distinct Individuals Receiving Services	2,008	1,916	-92
Wagner Peyser Enrollments	1,082	1,082	0
Total Number of Wagner-Peyser Exits	1,003	1,189	186
Employed 2nd Quarter after Exit	626	774	148
Employed 4th Quarter after Exit	647	608	-39
Median Earnings	\$21.65	\$21.51	-\$0.14

Wagner Peyser Services Provided To Job Seekers - by Service

Activity/Description	Distinct Users	Total Services	Percent of Services
007 - Self Service Resume	1,018	1,213	9.89%
154 - Career Guidance	758	793	6.47%
006 - Self Service Job Search through VOS	741	1,502	12.25%
101 - Orientation	708	729	5.95%
205 - Develop Service Strategies (IEP/ISS/EDP)	481	490	4.00%
162 - RESEA-Labor Market Information	440	440	3.59%
163 - RESEA-Orientation	440	440	3.59%
164 - RESEA-Eligibility Review and Work Search Plan Dev	440	440	3.59%
165 - RESEA-Individual Employment Plan	440	440	3.59%
166 - RESEA-Job Search Assistance	440	440	3.59%
167 - RESEA-Referral to Reemployment Services	440	440	3.59%
168 - RESEA-Work Search Verification	440	440	3.59%
115 - Resume Preparation Assistance	437	451	3.68%
011 - Talify	305	410	3.34%
500 - Referred To Job Over 150 Days	284	1,248	10.18%
114 - ONET	227	231	1.88%
118 - Outreach and Intake	200	207	1.69%
107 - Provision Of Labor Market Research	173	173	1.41%
505 - External Job Referral by Staff	140	851	6.94%
005 - Self Service Labor Market Research	95	110	0.90%
151 - Workshop-Job Search	74	74	0.60%
004 - Self Service Information On Training Providers, Performance Outcomes	69	85	0.69%
245 - RESEA/RJS Reschedule	44	44	0.36%
159 - Job Search Activity	37	39	0.32%

Activity/Description	Distinct Users	Total Services	Percent of Services
148 - Workshop-Career & Skills Assessment	24	25	0.20%
150 - Workshop-Educational and Personal Skills Upgrade	24	24	0.20%
06M - Self Service Job Search through Mobile Application	19	97	0.79%
200 - Individual Counseling	16	21	0.17%
127 - Reportable Service From DVOP/LVER	14	14	0.11%
156 - DVOP INTERVIEW PREP	14	15	0.12%
155 - DVOP IEP	13	16	0.13%
129 - Assigned Case Manager and/or Received Case Management Services- Vets Only	12	12	0.10%
157 - DVOP RESUME PREP	12	12	0.10%
590 - Notification to Jobseeker of potential job	10	27	0.22%
149 - Workshop-Career Advancement and Enhancement	8	8	0.07%
123 - Job Development Contacts (working with Employer and Job Seeker)	6	6	0.05%
501 - Referred To Job 4 - 150 Days	5	7	0.06%
503 - Negative Referral Result	5	5	0.04%
145 - Unemployment Compensation Assistance	4	4	0.03%
1RE - ReEntry First Job Center Visit	3	4	0.03%
14W - Workkeys Assessment 2	2	2	0.02%
153 - Workkeys Curriculum	2	2	0.02%
221 - Workforce Preparation	1	1	0.01%
153 - Workkeys Curriculum	2	2	0.02%
504 - Refused Referral	2	2	0.02%
221 - Workforce Preparation	1	1	0.01%

JOB TRAINING SERVICES

EASTERN JACKSON COUNTY

July 1, 2023 - June 30, 2023

1. WIOA ADULT EJAC	Economically disadvantaged individuals age 18 and over who are 200% of poverty. Family of 1 cannot exceed \$28,184		
7/1/23 - 6/30/24	<u>GOAL</u>	<u>ACTUAL</u>	<u>VARIANCE</u>
Enrolled	30	23	-7
Enrolled in Training (COT/OJT)	29	8	-21
Classroom Training	23	8	-15
On-the-Job Training	6	0	-6
Apprenticeship		0	0
Internship	6	0	-6
Credential Received	18	7	-11
Employed	23	3	-20
High Wage		30	
Median Wage	\$16.34	22.67	6.33
2. WIOA DISLOCATED WORKER EJAC	LAID OFF, TERMINATED OR BUSINESS CLOSURE		
7/1/23 - 6/30/24	<u>GOAL</u>	<u>ACTUAL</u>	<u>VARIANCE</u>
Enrolled	20	11	-9
Enrolled in Training	18	2	-16
Classroom Training	18	1	-17
On-the-Job Training	5	1	-4
Apprenticeship		0	
Internship	5	0	-5
Credential Received	15	5	-10
Employed	16	1	-15
High Wage		\$31.67	
Median Wage	\$16.79	\$31.67	\$14.88
3. MWA EAST JACK	Services for recipients of TANF (Temporary Assistance to Needy Families) services include: training, work experience, supportive services, counseling and follow-up services to gain and maintain employment.		
10/1/23 - 9/30/24	<u>GOAL</u>	<u>ACTUAL</u>	<u>VARIANCE</u>
Enrolled in Training (COT/OJT/Subsidized Paid Employment)	10	3	-7
Total Employed	7	0	-7
High Wage		0	
Average Wage		0	

EASTERN JACKSON COUNTY

July 1, 2023 - June 30, 2023

4. SKILLUP EJAC	Services for individuals receiving SNAP services include Employment Assistance, Skills building activities, Vocational Education, skills training, GED, job readiness training, or job search.		
7/1/23 - 6/30/24	<u>GOAL</u>	<u>ACTUAL</u>	<u>VARIANCE</u>
Enrolled	15	8	-7
Enrolled in Training/ OJT/ Apprenticeship	11	7	-4
Enrolled in Internship/Work Experience/Pre-Apprenticeship	3	0	-3
Training Completed	9	4	-5
Credentials Received	9	3	-6
Employed	9	4	-5
High Wage		\$19.27	
Average Wage		\$17.19	

EASTERN JACKSON COUNTY

July 1, 2023 - June 30, 2023

4. WIOA YOUTH EAST JACK (AGES 16-24)	Individuals between the age of 16-24 with a barrier to employment		
4/1/23 - 6/30/24	<u>GOAL</u>	<u>ACTUAL</u>	<u>VARIANCE</u>
Enrolled	31	22	-9
Enrolled in Training	31	18	-13
Classroom Training	31	6	-25
Apprenticeship		0	
Services/HISET		6	
Work Experience-Internship-OJT	19	6	-13
Credential Received	6	6	0
Employed	14	6	-8
High Wage		\$20.00	
Median Wage	\$15.00	15.64	\$.64
7. JOB LEAGUE EAST JACKSON (AGES 14-24)	Jobs League program is an initiative to serve eligible Missouri youth, ages fourteen (14) through age twenty-four (24), who qualify as a needy individual or a family. The family's gross monthly income cannot exceed 185% of the Federal Poverty Level.		
7/1/23 - 6/30/24	<u>GOAL</u>	<u>ACTUAL</u>	<u>VARIANCE</u>
Work Experience	7	0	-7

BUSINESS SERVICES

EMPLOYER SERVICES

EASTERN JACKSON COUNTY

July 1, 2023 - June 30, 2024

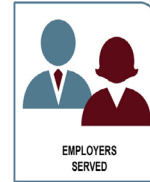
as of December 31, 2023

Employer Services

WORKFORCE IMPACT

Effectiveness in Serving Employers Indicators - Summary Report

la. Employer Services Type	Total Employers Served	Total Locations Served (Establishments)
Employer Information and Support Services	54	54
Workforce Recruitment Assistance	191	271
Strategic Planning/Economic Development Activities	24	24
Untapped Labor Pools Activities	29	29
Training Services	6	6
Incumbent Worker Training Services	6	6
Rapid Response/Business Downsizing Assistance	12	12
Planning Layoff Response	11	11



325



3,697

Services Provided Employer by Service

Service	Total	Total
EJO - Automatic Service - Job Order Created	805	19,654
E90 - Referred Qualified Applicants	402	13,479
E20 - Provide Business Services Information	219	271
E10 - Customer Service Follow Up	191	339
E04 - Assist with Recruitment	152	258
E13 - Job Development Contact	144	210
E03 - Assistance with Job Order	112	165
E92 - Notification to employer of potential applicant	84	150
E94 - Employers view internal resumes	76	4,092
E15 - Make Business Presentation	76	92
E05 - Provide Labor Market Information	69	85
E21 - Provide business retention assistance	54	63
E23 - Show Me Heros Contact	41	58
E02 - Participate in Job/Career Fair	35	69
E17 - Summer Youth	15	24
E12 - Work Based Learning Contract/Monitoring Visit	13	28
E27 - CompTIA Contact	8	11
E18 - Work Based Learning Marketing	8	9
E22 - ETT Contact	6	12
E19 - Participated in Workshop/Seminar/Conference	6	9
E93 - Notification to employer or resumes via Virtual Recruiter	5	126
E09 - Agricultural Services Marketing	2	2
E11 - DVOP Service Organization Outreach	2	2
E26 - Incumbent Worker Training	2	2
E24 - VEVRAA Federal Compliance	1	1



16.80%



PY23 as of 12/31/2023

Total Number of Job Orders

2,484

Total Job Openings

3,165

PRESIDENT'S REPORT

**CLYDE MCQUEEN
PRESIDENT & CEO**

SYSTEM INNOVATION

- Success Stories
- Eligibility System
- Childcare Apprenticeship Ready
- Supportive Services - Missouri
Apprentice Ready

SUCCESS STORIES

A KIPP

Union Capital Electric

Mr. Kipp, recently became justice-involved and could no longer work in the healthcare industry due to the charges. He recently became unemployed, had just gained custody of his three children, and desperately needed a new career path to care for his family. Mr. Kipp came to the Independence job center to see what he could do to return to the wages he previously made as a surgical technician.

He was feeling low about not being able to continue his previous occupation. Mr. Kipp met with the Career Navigator, Ms. Waite, to discuss the options he had reviewed in the Career Exploration Workshop. Ms. Waite and Mr. Kipp reviewed the Labor Market Information for interested career paths, and an employment plan was created in the Transportation Industry. He arranged childcare with family and friends and signed up to attend classes at APEX CDL Institute.

Mr. Kipp was able to gain employment immediately after completing the training and earning his CDL-A license. He was making \$34.00 an hour when he lost his position as a surgical technician when life took a downward spiral. Now he has a new career and is employed as a groundsman/driver in a union position with Capitol Electric Line Builders. On January 4th, Mr. Kipp reported he makes \$31.96 and has been accepted to the electrician's apprenticeship, which he will start in February through his new employment. The apprenticeship will increase his employability and wages by approximately \$6000/year.



T HERMAN

Lan-Tel Communications

T. Herman was employed with Lan-Tel Communications, earning \$16.00/hr as a laborer when he came to FEC looking for guidance. Due to being justice-involved, Mr. Herman struggled to find an opportunity to provide him with economic self-sufficiency. Lan-Tel Communications informed Mr. Herman that he could get a promotion and a wage increase if he could obtain his CDL. However, Tyler did not have the resources to pay for training. That is when Mr. Herman found information about training assistance through the Full Employment Council. Mr. Herman came to the job center, registered at MOJOBS, and after attending the eligibility workshop, was able to receive funding through the WIOA Adult program. Herman then met with Career Navigator Shelly Waite, who assisted him with gathering documents and creating an employment plan to show him the necessary steps to attain his CDL. Mr. Herman completed an Objective Assessment to assess any issues or barriers to obtaining his license. Herman started classes at Apex CDL Institution on 11/17/23, completed training on 12/8, and received his CDL-A License on 12/12/23. Mr. Herman is now making \$27.00/hr as a Heavy Equipment Operator/CDL Drive rat Lan-Tel Communications and is loving his new career.



NEW FUNDING

East Jackson Region
New Funding Report
 For the 2nd Quarter - FY 2023/24

<u>Grant Awards</u>		Funding Agency	Contract term		Amount
1	DLW Quest	DHEWD	7/1/2023	6/30/2024	\$ 289,219
					\$ 289,219.00